



ESTATE AGENCY AFFAIRS BOARD
OF SOUTH AFRICA

Private Bag X3
Plumstead
7801

Dear Mr Jan le Roux

SUBJECT: REBOSA INDUSTRY SESSIONS

The Estate Agency Affairs Board has noted with concern that Rebosa will be holding sessions aimed at updating industry on the status of the Property Practitioners Bill and service delivery issues within the Board.

It is of concern to the Board that you will be presenting to stakeholders issues pertaining to service delivery within the organisation without affording it an opportunity to address the very same estate agents of which is responsible for regulating.

We would like to request more information on the service delivery issues that you will be presenting at these sessions so we can get an understanding of Rebosa's views.

We would like to raise our disappointment that that you are holding these sessions without affording the EAAB an opportunity to respond to any issues that may arise.

We sincerely urge Rebosa to reconsider its approach and use established structures to raise concerns regarding service delivery issues within the Board.

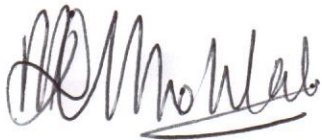
The EAAB has been updating various stakeholders including Rebosa on progress made following issues raised by the auditor general in previous audit reports. In this

regard a number of interventions were put in place and work continues in resolving those issues identified.

The Board's engagement with Rebosa has always been based on trust and respect; hence we have been open with you.

We urge Rebosa to take into account contents of this letter and defer the tabling of your report on service delivery issues of EAAB until such time the annual report is released officially.

Should you wish to engage with the Board our door is always open as the regulator and await your advice on this matter.

A handwritten signature in black ink, appearing to read 'Ms Mamodupi Mohlala', with a horizontal line underneath the name.

Kind regards

Ms Mamodupi Mohlala

Chief Executive Officer

Estate Agency Affairs Board

Date: 03 June 2019